



The requirement

An internationally active logistics company that offers combined transport solutions and logistics services worldwide, employs around 6022 people at 140 locations in Europe and specializes in full-service logistics services. Precise planning and organization are crucial to meeting customer requirements such as speed, delivery service and quality assurance. Stable and adaptable IT plays an important role in this.

In order to smoothly manage the worldwide flow of goods and the associated electronic exchange, the corporate network fulfills a crucial task. The full-service logistics provider provides the ERP system, warehouse and transport management systems and the Auto-ID process via the IT infrastructure. Service-oriented technology architectures can thus be critical to operations.

The goal is a central global network solution that accelerates processes and enables smooth and fail-safe international collaboration within the group. External management is also planned to relieve the burden on internal resources.

„Medium-sized, structured full-service logistics providers rely on optimized information and communication technologies to speed up business processes and reduce the workload of employees.“

In mitcaps, we have found an equitable partner who understands how closely logistics and IT are intertwined.“

(Head of central IT department logistics company)



The solution

Together with the logistics service provider, mitcaps implements a hybrid VPN solution that uses MPLS, IPSec or point-to-point connections, depending on the requirements of the branch offices. mitcaps connects the different infrastructures of the various local and regional carriers to a uniform Europe-wide solution.

After the migration, the VNO acts as the central contact for all contracts and takes over the support and management of the WAN network.



The result

The MPLS/IPSec VPN provides a flexible basis for easily integrating additional sites into the network and implementing new convergence solutions. With mitcaps as the central point of contact for all WAN services and invoices, the logistics company saves internal resources and costs.



The project at a glance

- Homogeneous and central network structure
- Technical optimization of the global WAN infrastructure in terms of network technology, redundancy, security and hardware.
- Commercial optimization with regard to costs, contract and SLA management
- Takeover of the operation of the WAN infrastructure by an external partner

 **Advantages at a glance**

- Centralized and redundant network solution enables smooth operation of ERP applications, warehouse and transport management systems, and the auto-ID process.
- Flexible network as a basis for the integration of Voice over IP (VoIP), Unified Communications (UC) and mobile applications.
- What can we do for you? Let's talk together We are pleased to convert your requirement into an individual and custom-fit solution for your company.
- As an interface between customer and carrier, mitcaps acts as a neutral single point of contact (SPOC) for the network.

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