

Automotive supplier REFERENZ



The requirement

The medium-sized company from the automotive supply industry is dependent on a permanent and secure connection to the Internet due to its product range and process flows. The products are produced and sold in numerous countries worldwide. In order to ensure smooth production, the company is dependent on a high-quality, high-performance solution.

Over the years, company acquisitions have created a heterogeneous network infrastructure that made centralized management impossible.

The goal of the new network solution is a customized network with high availability, high-performance bandwidths and more flexibility at reasonable costs. In addition, external management is planned to relieve internal resources.



The solution

The all-inclusive package from mitcaps meets all these requirements. Based on a workshop, mitcaps develops a new design and formulates a request for proposal. Result validation and strategy recommendation conclude the first phase.

Together with the customer, mitcaps implements in a next step the worldwide VPN with bandwidths of up to 100Mbit/S including backup systems via separate data nodes to ensure the highest possible reliability. During the migration, mitcaps takes over the entire carrier handling - from contract negotiations and hardware procurement to commissioning, configuration and testing of the network connection.

Even after the migration, the telecommunications service provider is responsible for the operational running of the international network - consisting of 68 locations - and acts as a single point of contact for the company. Incident and change management are also part of mitcaps' remit, as are contract, carrier and invoice handling. Regular reporting rounds off the service.

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The result

The uniform VPN solution based on MPLS, IP Secure and the Internet enables the company to communicate securely between all locations worldwide. This creates transparency and homogeneity, and mitcaps' operational services provide an additional plus in administrative flexibility. At the same time, the customer benefits from a solution that enables business-critical applications such as ERP systems or VoIP.

The project at a glance

- Connection of 68 worldwide locations to the central data center in Groß-Umstadt, Germany
- Technical optimization of the global WAN infrastructure in terms of network technology, redundancy, security and hardware
- Commercial optimization with regard to costs, contract and SLA management
- Continuous technical and commercial network optimization, no one-time setup (distribution of costs)
- What can we do for you? Let's talk together We are pleased to convert your requirement into an individual and custom-fit solution for your company.
- Homogeneous network structure with external management

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