

SERVERHOSTING

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Today, the effective deployment of digital technology for business continuity solutions with secure data transfer is one of the key factors for achieving a competitive advantage. The possibility to securely access information worldwide at any time and to allocate and distribute them effectively, is one of the most important factors. Moreover, the quality of the Service Level Agreements and the Return on Investment are important elements.

We understand the requirement of our customers and we provide them with an perfectly customized and ready to use solution in our state of the art data centres.

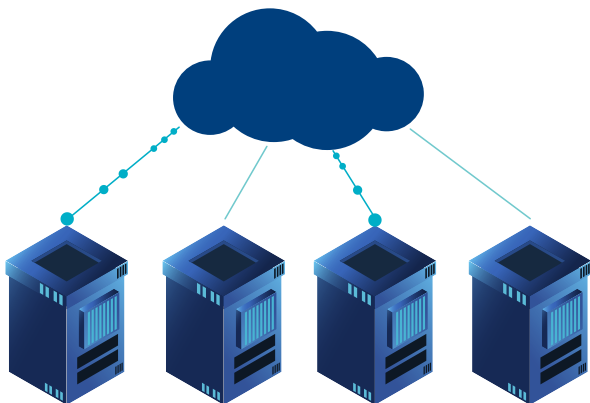


Abb.: Serverhosting by mitcaps

Hosting solution

mitcaps offers **highly available hosting space** where your IT systems can operate with **high security** and **performance**.

mitcaps service staff monitors all customer systems and intervenes in case of a failure 24x7. In addition, our customers are able to access the networks of various carriers in a flexible and cost effective manner: a broad selection of telecommunication providers is available on site to offer the best technical and economical telecommunication solution.

Our guarantors for highest system availability are:

- **Allover secured housing** of the customer systems
- **Highly available** infrastructure
- Deployment of reliable quality hardware
- Binding **Service Level Agreements** and continuous and complete **system monitoring** by our high-professional service staff.

Advantages

With the highest control, reliability and performance, the entire administration of your server system will be carried out by mitcaps. High availability, permanent accessibility and our out-standing flexibility will convince you, too.

Scope of services

- Housing of your own server in the mitcaps data centres.
- Rack version: ¼, ½, 1 complete rack
- All racks can be locked with a standard lock (versions ¼, ½, 1 rack upon request alternatively with a individual lock without any additional costs)
- Free volume for the monthly data transfer is included: size/volume depending on the chosen rack version.
- 1 switch port (Ethernet, FE, GE 10/100Mbit/s) with a public IP address.
- Access to the premises 24x7.
- Accumulated charging of the data transfer in case of multiple server systems.
- E-mail support for ordered services.
- Further or additional services available upon request.
- Remote hands and eyes.

Security characteristics of the data centre

- Uninterruptable power supply with 230 Volt and 48 Volt.
- Battery back-up and diesel standby-setup as emergency power system.
- Powerful air-conditioning, covered redundantly.
- Room temperature 22°C (+4°C), humidity 45% (+5%)
- Early fire detection with direct pie to the fire brigade and police.
- High security through individually programmable locking system.
- Redundant and effective Internet access to the mitcaps PoP.

Prices start at 129€ / monthly*

Inclusive:

- Free volume for the monthly data transfer depending on the chosen rack version.
- Electricity for one Server based on consumption
- 1 Switch port with one public IP address.
- Support 24x7 through our qualified service staff.
- Installation costs will be charged extra.

*Serverhosting shared bandwidth