

# MONITORING

## Challenge - Big Data

According to IDC the exponential growth in data is leading to greater challenges in how businesses structure their data management.

In parallel, real time analysis is required to enable in depth understanding to aide with decisive and timely decision making.

Operationally, processing this vast amount of data costs time, effort and of course money.

To deploy and resource the relevant tools to tackle these challenges becomes unwieldy and impractical.

## Solution - one monitoring software platform for all data

Monitoring software facilitates the proactive management of your IT infrastructure: from network hardware, software and services to virtual and cloud-based services.

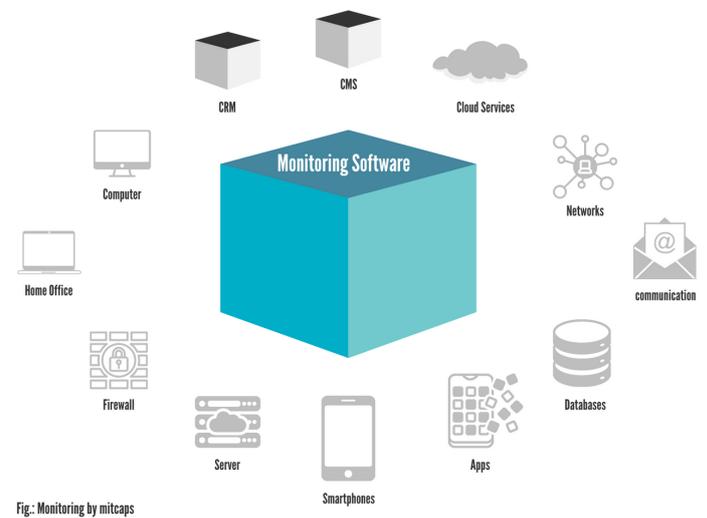
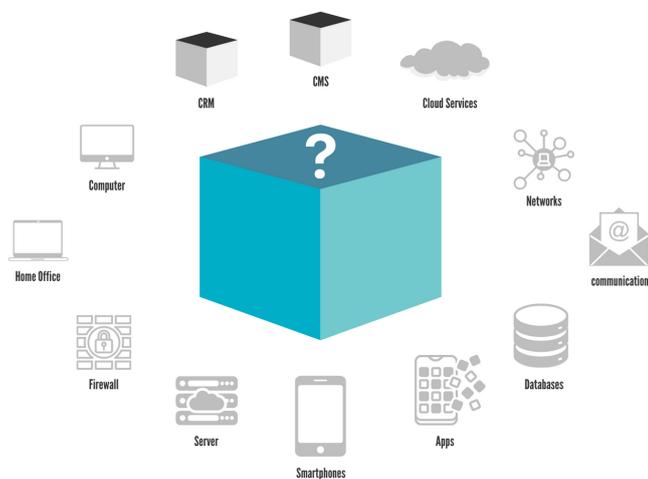


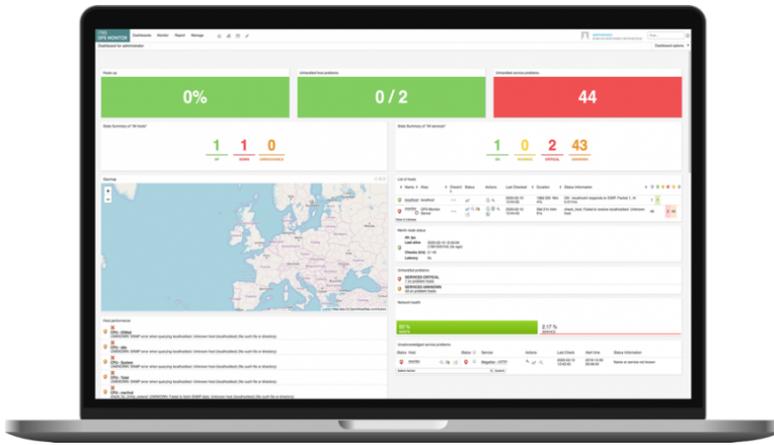
Fig.: Monitoring by mitcaps

The monitoring software identifies the source of the malfunction quickly and effectively - in this way you reduce the recovery time by up to 80% and bring your operating costs to an optimum.



## Proaktive IT-Management

Monitoring software makes proactive IT management easier. You have an overview of the entire IT environment: with visualized dependencies, automatic alarms, notifications and reports. Use the information to make changes before problems arise.



## Service and Support

Service, complete system support and all upgrades are included in the price. We guarantee a 24-hour replacement service for the appliance system. The software gives you an overview of your entire IT environment through a single interface, which enables you to consolidate monitoring tools and reduce costs.

As a certified partner, mitcaps supports you in the conception, dimensioning, implementation and solving problems in day-to-day operations.

## Safe and effective control

The software for network monitoring and -management is a solution with low license costs. The focus is on the following advantages:

- Complete overview of the entire IT environment through a [single interface](#).
- [Ease of use](#) in order to be able to use relevant data quickly.
- Since the functions are available for almost all devices and are 100% compatible with Nagios plugins, it is [customizable](#).
- [Scalability and high availability](#) in order to be able to integrate all data sources quickly.
- [Connection of interfaces](#) to support automation and integration with other systems (e.g. help desk systems, ticket systems, CMDB administration systems) is easily possible.
- [Redundancy](#) through component-specific, centrally managed monitoring to ensure high data quality.
- Comprehensive [reporting](#) to provide individual evaluations (service monitoring, server monitoring and network monitoring) for different users in the company.